GBS INTERNATIONAL VIRTUAL DESKTOPS

AWS WORKSPACES supporting business continuity and productivity in times of Covid-19





KEY WORDS

About GBS:

GBS International provides members with a unique vacation ownership experience that allows access to spacious and sophisticated resorts-level accommodations all over the world. Our Global Bureau's personalized concierge service is able to take care of every aspect of travel from beginning to end.

The challenge:

COVID-19 is pushing companies to rapidly operate in new ways, and systems resilience is being tested as never before. GBS needed to respond rapidly to maintain continuity and to de-risk their operations to continue serving their customers, and so decided to enable 160 virtual desktops, connected to their CRM and PBX via web browser, as well as access to internet and corporate datacenter through VPN.



| AMAZON WORSPACES |
|---------------------------|
| VIRTUAL DESKTOP |
| DIGITAL TRANSFORMATION |
| COVID - 19 |
| HOME OFFICE |
| VPC |
| VPN |



The solution:

Nub8 assessed GBS and helped provision Amazon WorkSpaces instances to provide secure cloud desktops for remote employees across different departments in different geographies.

With Amazon WorkSpaces, GBS was able to eliminate the complexity of managing hardware inventory, OS versions and patches, and Virtual Desktop Infrastructure, simplifying their desktop delivery strategy. On the other hand, GBS employees got a fast, responsive desktop that can be accessed anywhere, anytime, from any supported device.

Benefits:

- ✓ Fast provisioning and deployment of virtual desktops, with ready to use office and management tools.
- ✓ Business continuity.
- \checkmark Reduce costs by eliminating the need to over-buy laptop resources.
- ✓ On-demand virtual desktop enablement.
- Cost flexibility due the freedom to pay per hour or per month for each Amazon WorkSpace instance.
- ✓ Security policies implementation for the connection between virtual desktops and datacenter.
- ✓ Timely and efficient technical support during solution enablement.

"Nub8's experience was fundamental for the implementation and scaling of the solution in hours. In addition, their technical support gave us the confidence to adopt successfully Amazon Web Services solutions. I recommend them!"